

PATIENT WELFARE COMMITTEE

Bharati Vidyapeeth (Deemed to be) University
Dental College and Hospital, Pune

Meeting I

Venue: Dept. Of Conservative Dentistry

Date: 03/07/2019

Agenda of the meeting:

1. Constitution of the committee
2. To decide resolution for smooth functioning of the committee.

Minutes of the meeting:

1. The committee for the patient welfare is constituted with following members
 - Dr. Jyoti Mandlik (Coordinator)
 - Dr. Vikram Singh *Asst*
 - Dr. Shweta Jaju
 - Dr. Madhura Jadhav
2. The resolutions made are as follows
 - Periodic rounds in all the clinical sections.
 - Communication with patients on random days.
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Next meeting: 07/10/2019 (Department of Oral surgery)

Signs:

Dr. Jyoti Mandlik *Jyoti Mandlik*
Dr. Vikram Singh *V. Singh*
Dr. Shweta Jaju *Shweta Jaju*
Dr. Madhura Jadhav *Madhura Jadhav*

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Meeting II

Venue: Dept. Of Oral Surgery

Date: 07/10/2019

Agenda of the meeting:

1. Feedback from patients

Minutes of the meeting:

1. Format of feedback form to be prepared and distributed to all the clinical departments.
2. Duties of collection of feedback forms are allocated to members as follows
 - Dr. Jyoti Mandlik – Department of conservative dentistry and Periodontics
 - Dr. Vikram Singh – Department of oral surgery and OMDR
 - Dr. Shweta Jaju – Department of Pedodontics and Prosthodontics
 - Dr. Madhura Jadhav – Department of Orthodontics and Oral Pathology
3. These members will take periodic rounds in allocated departments and have communication with patients.
4. Dr. Jyoti Mandlik and Dr. Vikram Singh will look after complaints.
5. Dr. Shweta Jaju will maintain the record of feedback forms.
6. Dr. Madhura Jadhav will maintain record of all the meetings.

Next meeting: 08/ 01/2020 (Department of Pedodontics)

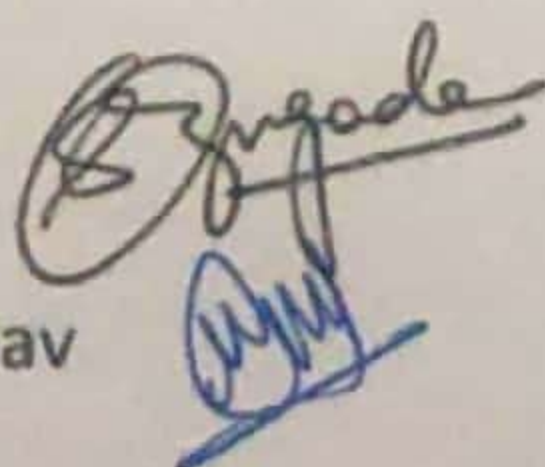
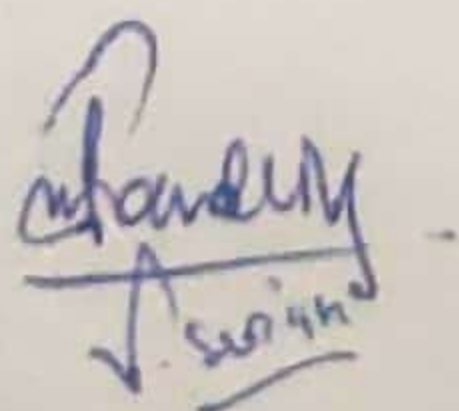
Signs:

Dr. Jyoti Mandlik

Dr. Vikram Singh

Dr. Shweta Jaju

Dr. Madhura Jadhav



PATIENT WELFARE COMMITTEE

Bharati Vidyapeeth (Deemed to be) University
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Venue: Dept. Of Paediatric Dentistry

Date: 08/01/2020

Meeting III

Agenda of the meeting:

1. To review the feedback from the patients.

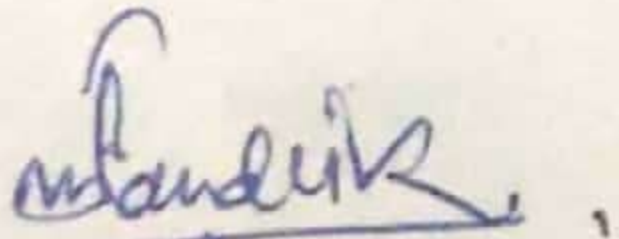
Minutes of the meeting:

1. Feedback forms obtained in last 6 months to be reviewed.
2. The common problems or complaints from the patients to be addressed.

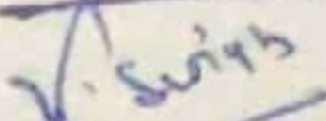
Next meeting: 07/ 04/2020 (Department of Orthodontics)

Signs:

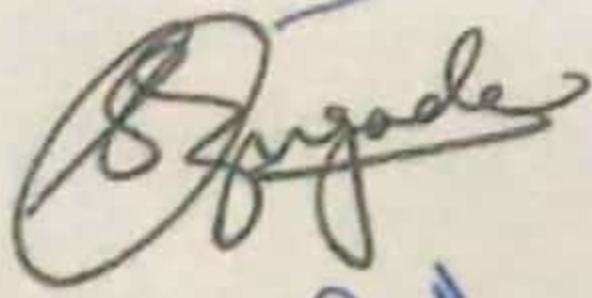
Dr. Jyoti Mandlik



Dr. Vikram Singh



Dr. Shweta Jaju



Dr. Madhura Jadhav

